

# TRUE INTEROPERABILITY

MUST INCLUDE THE PATIENT

## The Benefits of Including Patients In Your Interoperability Plan

There are many benefits to patients and providers when they have electronic access to all their medical records. Much of what patients do for their health happens outside of clinical settings. When patients track their health over time and have information and tools to manage their health, they can be more engaged in their health and healthcare.<sup>1</sup>

Our new award-winning MyLinks® FHIR® application makes it possible for patients to better manage their care, by allowing them to aggregate and share their records with whomever they wish. Patients will have bi-directional communication with their providers, care team, family, other MyLinks users, and researchers. Fully bringing patients into their own care team will have a tremendous impact on healthcare.

**84%** of EHR notes contained at least 1 error, with an average of 7.8 errors per patient.<sup>2</sup>



### When patients have full access to all their medical records, they:

- Better understand their conditions and how their actions impact their health
- Identify errors in their physicians' records, which increases patient safety
- Are more adherent to their medication plan
- Confirm and remember the next steps of their treatment plan
- Become an empowered, active participant in their care



### When patients are able to share their medical records, they:

- Can provide their caregivers with current and complete information
- Reduce costs associated with staff obtaining information from other care providers
- Enable caregivers to help coordinate care, improving family health management



### When patients respond to health questionnaires from their providers, they:

- Add information the provider might not have
- Provide valuable health assessment information to their caregiver
- Inform care providers about issues which impact their ability to follow the care plan

**MyLinks won first place in the ONC Consumer Health Data Aggregator Challenge.<sup>3</sup>**

The first step in improving outcomes is to engage patients to gather, share, and contribute to their health records. The second step is to put in place workflows and technologies to reap the full benefits of true interoperability - which must include the patient. For more information on our other products, visit [MyPatientLink.com](https://www.mypatientlink.com).

MyLinks is perfect for consumers who want to have their own copy of their medical records, or manage the records of a loved one. It's also ideal for patients recovering at home, for telemedicine, and for those suffering with chronic conditions. Our hope and goal is to provide patients with the information and connections they need to get well and stay well. For more information, visit [MyLinks.com](https://www.mylinks.com) or contact [LearnMore@MyLinks.com](mailto:LearnMore@MyLinks.com).

1. <https://www.healthit.gov/providers-professionals/faqs/what-are-benefits-personal-health-records> 2. Impact of Electronic Health Record Systems on Information Integrity: Quality and Safety Implications Sue Bowman, MJ, RHIA, CCS, FAHIMA 3. <https://www.healthit.gov/techlab/ipg/node/4/submission/2171>