MyLinks FAQs

1. When using MyLinks, what data will my patient be able to view?

Our application uses FHIR® APIs to pull data from the common clinical data set, which includes: allergies, conditions, documents, equipment, family history, immunizations, labs, medications, procedures, care plan, and vital signs[1].

2. Can the patient edit their information in MyLinks? If they do make changes, will those changes automatically update my EHR?

Patients are able to make changes to their own records in MyLinks. Each change is tagged as 'modified by patient'. Any edits to the information will not update your EHR.

3. Will the patient be able to see their results in MyLinks prior to their follow up appointment?

Patients will see the same information made available to them by your medical records department. Their rights are protected under HIPAA[2].

4. Will this increase patient phone calls, or will I spend more time responding to patients who are worried about their health information?

The OpenNotes study results found that less than 8% of participating doctors reported taking more time to address their patients' questions. It also showed that patient outcomes improved, as well as they appreciated the information[3].

For more information visit **www.MyLinks.com**, or contact us at **LearnMore@MyLinks.com**

1. https://www.healthit.gov/sites/default/files/commonclinicaldataset_ml_11-4-15.pdf 2. https://www.hhs.gov/hipaa/for-individuals/guidance-materials-for-consumers/index.html?language=en 3. https://www.ahrq.gov/cahps/quality-improvement/improvement-guide/6-strategies-for-improving/access/strategy6c-opennotes.html