

**MyLinks<sup>®</sup>**



**Linking Us Together for Better Care**

**INFORMATION FOR PATIENTS**

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## Information For Patients



# GATHER. MANAGE. SHARE.

CREATE YOUR MYLINKS ACCOUNT TODAY!



Manage family records

Manage/edit records

Store health records and other documents

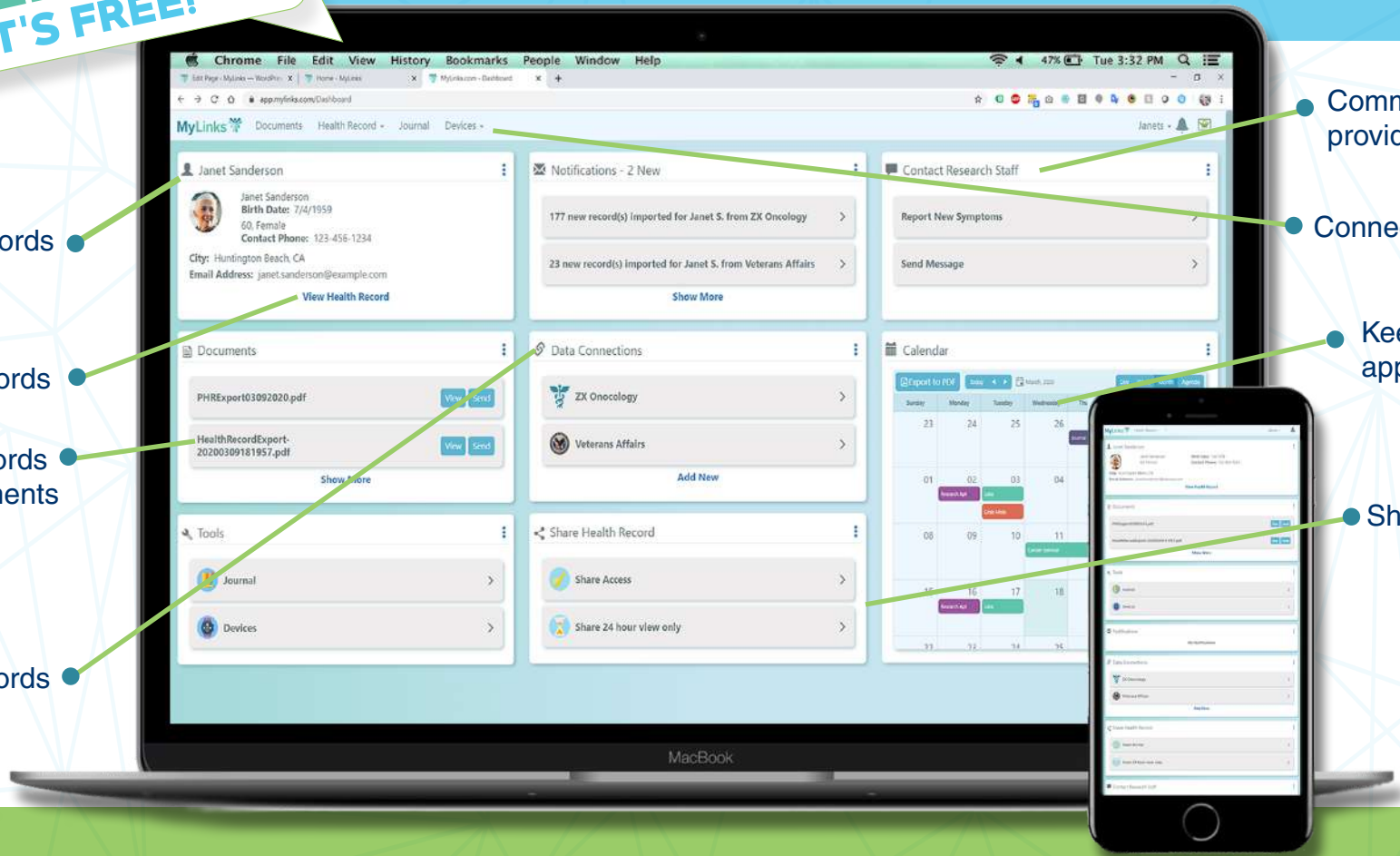
Gather health records

Communicate with providers

Connect health devices

Keep track of appointments

Share health record



Your medical records are important to your care and should not be fractured over multiple health systems. You should have your own electronic copy of all your records accessible to you at all times. MyLinks enables you to use any device to gather, manage, and share your medical records. Your information is encrypted, secure, and fully under your control.

# GET STARTED USING MYLINKS



- 1** Set up your MyLinks account at [www.MyLinks.com](http://www.MyLinks.com) by clicking “**Sign Up.**” Once you’ve filled out your information, a confirmation will be sent to your email to complete your registration.

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- 2** You’ll need your username and password for each patient portal you want to collect health data from. If you don’t have this information, speak with your healthcare provider about gaining access to their patient portal.

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- 3** Once you’re logged-in, click “**Gather Health Records.**” Search for your healthcare organization, then click “**Get Health Record.**”

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- 4** You will then be routed to the login page for your patient portal. Log in with your username and password from step two, then click “**Import**” to transfer the data into your MyLinks account. Repeat steps 2-4 to add health data from other clinics or healthcare providers.

**84%**

# WHY USE MYLINKS

of EHR notes contained at least 1 error with an average of 7.8 errors per patient<sup>1</sup>

## When you have full access to all your medical records, you:

- Can better understand your conditions and how your actions impact your health
- Identify errors in your physicians' records to improve your care and safety
- Can keep track of your medication list
- Can better confirm and remember the next steps of your treatment plan
- Become an empowered, active participant in your care

## When you are able to share your medical records, you:

- Can provide your caregivers with current and complete information
- Can help coordinate care for yourself and your family

1. Impact of Electronic Health Record Systems on Information Integrity: Quality and Safety Implications Sue Bowman, MJ, RHIA, CCS, FAHIMA

# FREQUENTLY ASKED QUESTIONS

1

## **Once I'm connected, what kind of data from my healthcare provider will show in my health record?**

Your health record can include the following possible health information: Medications, Allergies, Conditions, Vital Signs, Lab Results, Equipment, Procedures, Family History and Immunizations. This data will only appear if your doctor has entered it into your health record.

2

## **Can I use any device to access my records?**

Yes, because MyLinks is cloud-based any device that has access to the internet can be used to access your records.

3

## **Who owns my data once it's in MyLinks?**

You do! Our goal is to enable you to have your own records fully under your control.

4

## **Is my MyLinks account/data safe?**

Yes, your data is encrypted during its transit and storage into your account.

5

## **How can I share my health data?**

Log in to your MyLinks account. Then click on Share Health Record.

6

## **Can I delete my account at any time?**

Yes. Once you've deleted your account, your data will also be deleted.

7

## **What should I do if I don't see my healthcare provider on the list?**

Email us at [Support@MyLinks.com](mailto:Support@MyLinks.com). Odds are the healthcare provider you're looking for isn't yet able to connect with MyLinks. We're adding providers as quickly as we can, so check back!

8

## **Is there a MyLinks app for smart phones?**

Not at this time, but our MyLinks site is fully responsive and can be used on smartphones and tablets. iPhone and Android apps are coming soon!

9

## **Do you share my data with anyone?**

We never take data without your permission. We allow you to indicate if you want to share your data for research to help find cures faster. All control is in your hands.

10

## **Can I manage my family's records from one login?**

Yes. Click on the health record tab and click share, then select Share Access to link accounts.

# START USING MYLINKS

